



MobileLINK Merchant App QRG

The MobileLINK application can be used by merchants of any size, in virtually any industry, to process many forms of payments from one single application. The following is a quick reference guide to help you with the most common functions of the application.

Need more assistance? No problem! You can reach our help desk at (866) 322-9894

DOWNLOADING OUR APP FOR THE FIRST TIME?

- 1. Go to the Play Store or Amazon App Store (Android) or App Store (iOS) and search for "TRX Payments" and install the TRX app by DishOut.
- When asked for a Profile ID and Key, enter the provided information.
- 3. Create a 4-digit Admin ID.
- 4. Configure your settings.







MAIN MENU

- Home
 - Returns you to the home page.
- Logs

Allows you to see a history of transactions. From here, you ca process a refund or tip adjustment from an original sale.

- Tip Wizard
 - A utility allowing you to quickly enter tips for multiple transactions from the day.
- Help
- Sends diagnostics information to the help desk and provides the help desk phone number.
- Settings
 - Set individual controls and make adjustments to your TRX Payments application.
- Clerk IDs
 - Will allow you to view, delete, or create new Clerk IDs.
 When creating a new Clerk ID, you will be required to enter both a name and ID for the clerk.

SETTINGS AND FEATURES



Enable Inline Tip

Allows for a tip to be entered directly at the time of the sale, and is added to the total before being sent for processing.



Restaurant Mode

Allows the tip to be entered after the initial sale via a Tip Adjustment transaction. This is useful when a customer leaves a tip on a receipt.



Support Clerk ID

Allows for the creation of multiple Clerk IDs which will distinguish between an individual who ran a transaction as well as secure the application.



\$25 Floor

Turning this on will only require a signature on transactions with a value higher than \$25.00.



Show Optional Info

Allows for the entry of text during a sale into three (3) fields (Invoice #, Customer # and Item Details) which will be connected to the sale and on the customer's receipt.



Enable Sales Tax

When turned on, you may set a global tax percentage rate on all transactions, which will be calculated at the time of a sale.



Tip Wizard

Display all of your sales and allows you to run your tips in rapid succession through a single interface.



Logs

Detailed reporting of transactions by module and transaction type.



MobileLINK

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The MobileLINK application supports a wide variety of payment types. This page overviews some of the most commonly supported modules and transaction types.

MobileLINK MODULES





Campus Card

















MODULES AND TRANSACTION TYPES

Below is a list of transaction types which exist in each module. If you are interested in activating or deactivating any of these options, please contact support.





Sale











Refund

Cash Slingshot



Pending Orders



Gift Card









Deactivate



Loyalty















Campus Card











Folio















